Application/Control Number: 09/695,812 Page 2

Art Unit: 2144

Examiner's Amendment

An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR
1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Mr. Jason F. Lindh, Reg. No. 59,090, on June 9, 2008.

- 2. The application has been amended as follows:
 - a. In Claim 1, replace "A computer implemented multi-tiered management architecture comprising" with "A computer readable memory having stored thereon a multi-tiered management architecture for implementation by a computer, the management architecture comprising".
 - b. In Claim 73, replace "A computer implemented multi-tiered computer management architecture comprising" with "A computer readable memory having stored thereon a multi-tiered computer management architecture for implementation by a computer, the management architecture comprising".
 - c. In Claim 20, replace "claim 19" with "claim 15".

Application/Control Number: 09/695,812 Page 3

Art Unit: 2144

Conclusion

3. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Paul H. Kang whose telephone number is (571) 272-3882. The examiner can normally be reached on IFP.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, William Vaughn can be reached on (571) 272-3922. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Paul H Kang/ Primary Examiner Art Unit 2144